

# Security Newsletter

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**Welcome** to the first edition of the OMNIRISC Security Newsletter. Each month we will discuss items of interest to the security industry in Macau and examine security issues elsewhere in the world that have implications for all of us.

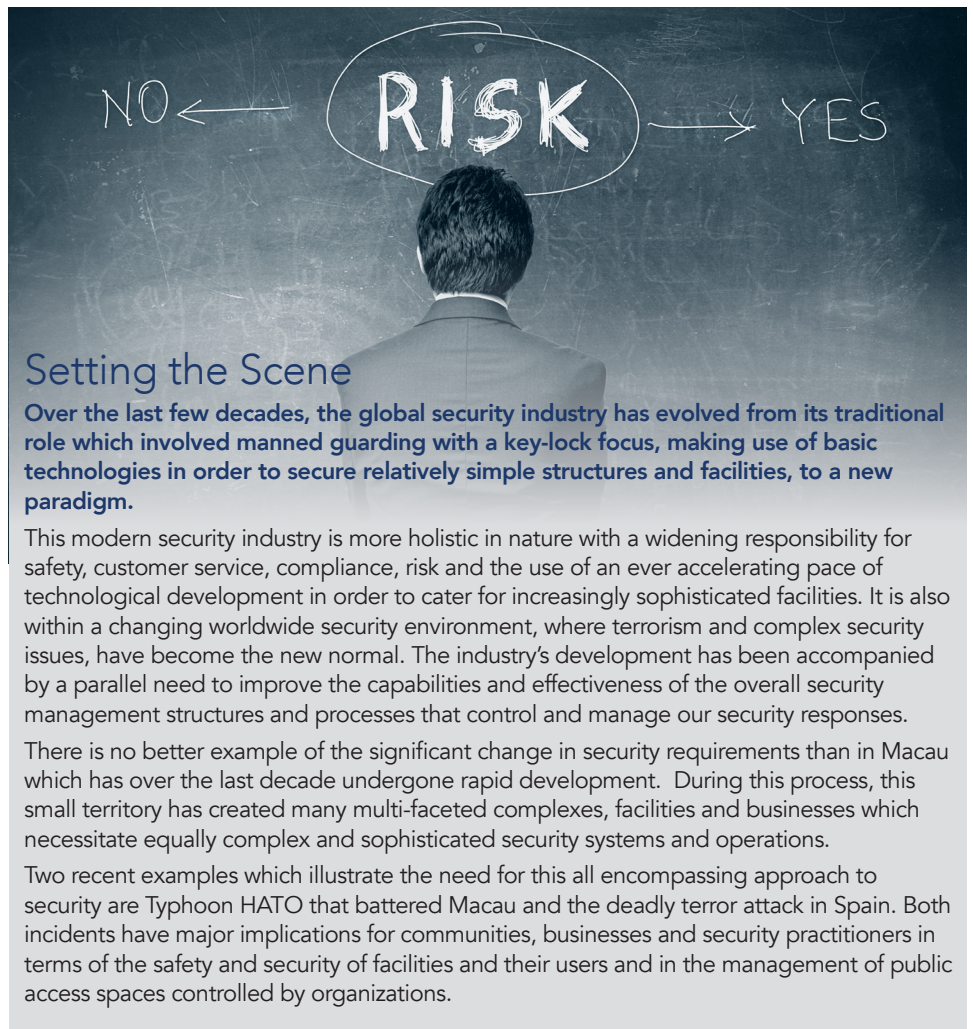
But first we would like to convey our deepest sympathy for the people who were affected by the typhoon Hato on the August 23rd and extend our most profound condolences for those who were killed or injured during the disaster and to those who suffered damage in other aspects of their lives and livelihoods. We would also like to extend our most heartfelt gratitude to Macau Public Security Police Force, Macau Corps of Firefighters, The People's Liberation Army Macau Garrison, various organizations, community organizers, families and individuals who came together and inspired us to bring Macau back to normalcy.

## About the Author

James Langton, is an advisor to "OMNIRISC." He has over 40 years of experience in the security and law enforcement industries and is a consultant in security, risk, crisis and emergency management working throughout SE Asia and Australasia.

OMNIRISC  
SECURITY SERVICE (MACAO) LTD.  
26 Avenida De Marciano Baptista,  
Chong Fok Comercial Centre, 12/H, Macau

Office: +853 28558964  
Email: [info@omnirisc.com](mailto:info@omnirisc.com)  
[www.omnirisc.com](http://www.omnirisc.com)



## Setting the Scene

**Over the last few decades, the global security industry has evolved from its traditional role which involved manned guarding with a key-lock focus, making use of basic technologies in order to secure relatively simple structures and facilities, to a new paradigm.**

This modern security industry is more holistic in nature with a widening responsibility for safety, customer service, compliance, risk and the use of an ever accelerating pace of technological development in order to cater for increasingly sophisticated facilities. It is also within a changing worldwide security environment, where terrorism and complex security issues, have become the new normal. The industry's development has been accompanied by a parallel need to improve the capabilities and effectiveness of the overall security management structures and processes that control and manage our security responses.

There is no better example of the significant change in security requirements than in Macau which has over the last decade undergone rapid development. During this process, this small territory has created many multi-faceted complexes, facilities and businesses which necessitate equally complex and sophisticated security systems and operations.

Two recent examples which illustrate the need for this all encompassing approach to security are Typhoon HATO that battered Macau and the deadly terror attack in Spain. Both incidents have major implications for communities, businesses and security practitioners in terms of the safety and security of facilities and their users and in the management of public access spaces controlled by organizations.

## Natural Disasters

One of the key responsibilities of the security function is risk management, the process of identifying, preparing for and responding to the various threats that can harm an organization and its stakeholders. One of these threats comes from natural disasters and being located near to the South China Sea, typhoons, heavy rains and flooding are a likely occurrence which organizations need to be ready to effectively respond to. Safety is of increasing importance and with the ever increasing complexity of facilities; this includes the safety of staff, customers, residents, guests and the buildings themselves. Pre-prepared plans to deal with these situations must be drawn-up and be well practiced and staff must be conversant with what to do, in order for the organization to respond effectively.

Another factor worthy of mention is customer perception. The combination of social media and failing to meet expectations is a difficult pairing that can only be countered by having the best planning and preparedness for a natural disaster situation.

## Management of Public Access Areas

The recent terror attack on Barcelona's Las Ramblas again reminds us of the threat currently posed by extremist elements. It also draws facility owners attention to the risks involved in the management of public access space within their areas of responsibility. We will examine this more closely in the next newsletter.

## What we can do

**Omnirisc Security can develop clear strategies and effective programs to protect the important elements of your businesses, employees, clients, customers and facilities.**

We provide comprehensive security risk management and consulting services, based on current "best practice." We can provide bespoke training packages to cater for your risk and crisis preparedness requirements.

